

Risk, Security & Compliance · Compliance

# Compliance & Audit Action Tracker

CAI Score L4 · Decide — Senior human accountable for every decision

▲ this agent

| L1<br>Assist | L2<br>Draft                 | L3<br>Operate          | L4<br>Decide                     | L5<br>Autonomous |
|--------------|-----------------------------|------------------------|----------------------------------|------------------|
| TIER         | PILLAR                      | AUTOMATION             | HUMAN ROLE                       |                  |
| L4 · Decide  | Risk, Security & Compliance | ≈40% of routine effort | Named accountable decision-maker |                  |

01 — Executive summary

Compliance & Audit Action Tracker is a CAI Score L4 (Decide (supervised)) agent for risk, security & compliance. Replaces manual compliance tracking — spreadsheets, evidence follow-ups, deadlines and reporting — with automated trackers, validation and live dashboards. It operates with senior human accountability: a named person owns every decision it supports. Indicatively, it can redirect around 40% of the routine effort this work consumes.

## 02 — Problem & context

- Compliance tracking lives in fragile spreadsheets and chased-up emails.
- An audit deadline arrives as a fire drill instead of a planned step.

## 03 — Representative use cases

- Replaces compliance-tracking spreadsheets with an automated, always-current action and evidence tracker.
- Chases outstanding evidence automatically, reducing the manual follow-up burden on the compliance team.
- Provides a live compliance-posture dashboard so management can see status at any time, not just at deadline.
- Flags approaching deadlines in advance, converting fire-drill audit preparation into a planned activity.
- Produces the evidence to track action completion rates, evidence quality, and deadline adherence.

## 04 — How to use it

- 1 Connect it in your tenant to the systems this work already touches (compliance).
- 2 Obtain senior sign-off and confirm the named accountable person before go-live.
- 3 Receives the case or work product
- 4 Assembles evidence and flags risk or discrepancy
- 5 Presents structured findings to the named human
- 6 Named human makes the decision; rationale is logged
- 7 Review decision outcomes and the audit trail after each cycle; adjust scope as needed.

## 05 — Where it fits in the process

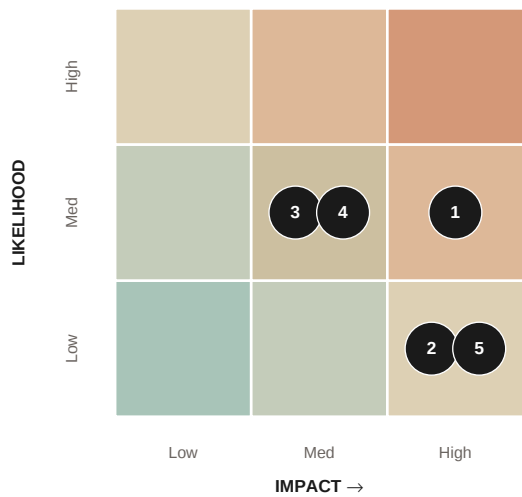
Becomes the backbone of the compliance cycle: it tracks every action, chases evidence, and shows posture on a live dashboard, so the audit deadline never arrives as a surprise.



Decision-support loop for a L4 agent — human owns every call.

## 06 — Risk assessment

| # | RISK                                | LIKELIHOOD | IMPACT | MITIGATION / CONTROL                                                                                    |
|---|-------------------------------------|------------|--------|---------------------------------------------------------------------------------------------------------|
| 1 | Incorrect evidence assembly         | Medium     | High   | Named human reviews all agent output before any decision is made; the human owns the conclusion.        |
| 2 | Over-reliance on agent assessment   | Low        | High   | L4 tier structure: agent evidences, human decides. Decision authority cannot be delegated to the agent. |
| 3 | Exposure of sensitive data          | Medium     | Medium | Runs inside your own tenant; Colleague AI processes none of your data.                                  |
| 4 | Behavioural drift over time         | Medium     | Medium | Periodic review against case outcomes detects drift; scope and prompts are version-controlled.          |
| 5 | Out-of-policy or edge-case handling | Low        | High   | Hard scope boundary: the agent flags anything outside policy; senior sign-off is required at go-live.   |



Residual likelihood × impact after the tier's built-in controls. Numbers map to the table above.

07 — Regulatory & compliance impact

| FRAMEWORK     | RELEVANCE                                                                            | HOW THIS AGENT ALIGNS                                                                                                                      |
|---------------|--------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| EU AI Act     | Operational use under human oversight; logging and risk-tiering apply.               | Documented risk tier, human oversight and event logging per agent — designed to map to the obligations.                                    |
| DORA          | Relevant where the function is in scope for financial-sector operational resilience. | Actions are logged and attributable, supporting resilience and traceability requirements — designed to map to.                             |
| GDPR          | Applies wherever personal data is in scope of the workflow.                          | Data stays in your tenant; Colleague AI processes none of it. Purpose limitation and minimisation are preserved.                           |
| ISO/IEC 42001 | AI management-system controls: roles, monitoring, review.                            | The agent operates within a documented management system — defined tier, named roles, logging and review. Designed to meet; not certified. |

“Designed to map to” / “designed to meet” describe alignment with the CAI Score framework, not external certification. Confirm obligations with your compliance function.

08 — Value & illustrative ROI

Replaces manual compliance tracking — spreadsheets, evidence follow-ups, deadlines and reporting — with automated trackers, validation and live dashboards.

| Assumptions (illustrative — replace with your own)                         | Result                                                       |
|----------------------------------------------------------------------------|--------------------------------------------------------------|
| 5 FTE engaged · 1840 productive h/FTE/yr · 40% addressable · €65/h blended | ≈ 3,680 hours/yr redirected · ≈ €239,000/yr indicative value |



Figures are an illustrative model to be validated against your own volumes and rates – not a guarantee.

**KPIs to track**

Less manual tracking · fewer missed deadlines · live compliance dashboard.

## 09 — Recommendations

- Obtain senior sign-off before go-live — mandatory for L4 deployments.
- Map all compliance actions, deadlines, and evidence requirements into the agent before launch.
- Assign a named compliance owner accountable for all attestations and sign-offs tracked by the agent.
- Review the dashboard weekly in the first month to validate completeness before scaling.

## 10 — Governance & method

This agent runs in your own Microsoft/Azure tenant; Colleague AI hosts only the control plane (score, policy, audit) and processes none of your data. A named senior person owns every decision the agent supports. Every action is time-stamped and attributable. The CAI Score classification is documented and open to challenge.

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This dossier is an evaluation document. ROI and automation figures are illustrative models, not commitments. Compliance statements describe the CAI Score framework and are not a certification of your compliance with any law or standard. © Colleague AI — proprietary. CAI Score™.